

QUALITY POLICY

Management of **M.L.** facing up the challenges which present the current markets, with an everincreasing customer demand, understands that quality oriented to the satisfaction of the customer's expectations is a fundamental element that ensures the success of the company.

Thus Senior Management has established as priority objectives the commitment to improving the quality, achieved through its permanent leadership, so as to assign all the resources needed to carry out good governance, also considering the analysis of the results of the processes as a measure to control the continuous improvement.

And taking also into account that the good organizational atmosphere and excellent communications are the basis for an optimal performance of a company; the Management, therefore embodies these statements leading the company quality policy.

Likewise, management considers fundamental to everyone in the company to take an active part in this policy, with the daily aim of:

- ✓ Continuous improvement.
- ✓ The importance of complying with the requirements agreed with the customer and whit those legal and regulatory ones.

For the purpose of describing the general quality policy and the basic elements to ensure it systematically, the system of quality management is established, collected in the quality manual and in procedures and documents that develops it, and whose provisions are enforced across the whole company, so also will be established, in the revisions of the quality system, the necessary plans and resources to achieve nthe objectives set out therein.

It is essential that the personnel of the company, which has been informed of this policy, understanding where the organization is heading as well as also that must be committed with the objectives assigned to them.

And to daily implement the philosophy of doing things "well at the first time" so that each one, being responsible of the quality in the performance of his/her work, we can raise the levels of quality and competitiveness of the company.

The quality system is developed in accordance with the requirements of the ISO 9001.2008 standard, called: "Quality management systems, requirements".

M.L. Management delegates to quality Coordinator the implementation and verification of the quality management system, which will have the necessary authority and independence for the performance.